

Educational Grand Rounds

Medical Error Disclosure: Promoting integrity and preserving trust when an error has been made

Maybelle Kou, MD, Director of GME Simulation, Inova Fairfax Medical Campus

Anna Newcomb, PhD, MSW, LCSW, Education Director, ASTEC, Inova Fairfax Medical Campus Asst Professor of Medical Education, UVA SOM

Heather Hunn, RN, MSN, AVP Patient Experience, Inova Health System

Physicians' Conference Center- Lower Level

March 6, 2024

12:15 - 1:15p.m.

Target audience: Open to all faculty, residents, and medical students

Learning objectives:

- Describe the role of communication and resolution after an adverse medical event.
- Orchestrate the disclosure of a medical error using evidence-based practices.
- Manage reactions to the delivery of communication around medical errors.

Accreditation: The Inova Office of Continuing Medical Education is accredited by the Medical Society of Virginia to provide continuing medical education for physicians.

Credit designation: The Inova Office of Continuing Medical Education designates this live educational activity for a maximum of 1.0 AMA PRA Category 1 Credit(s)™. Physicians should only claim credit commensurate with the extent of their participation in the activity. Physicians may claim up to 1.0 credit in Type 1 CME on the Virginia Board of Medicine Continued Competency and Assessment Form required for renewal of an active medical license in Virginia.

